



MES IMCC & MUCTA's

**7 Days International Virtual Developmental Programme for Librarians on
Imbibing Skills for Today's Librarianship : Techniques & Tools - A
Report**

**MES Institute of Management & Career Courses
Library & Information Resource Centre
24 May 2020 to 30 May 2020**

Introduction

MES Institute of Management & career Courses (hereafter- IMCC) being an active organization in the field of professional and the library and Information Science education since the last two decades, and Mumbai University & college Teachers Association (Hereafter: MUCTA) as an dynamic association in an academic field and actively involved in the university and college teachers development; therefore an effort was done to develop the library Science experts working at various cadres considering the COVID pandemic global situation.

It's a time for the LIS professionals to build the skills and enhance for the coming period henceforth in order to provide the services to the varied user segments using the required attitude and tools. MES IMCC & MUCTA rolling out an International Virtual Developmental Programme for the Librarians (during 24th May to 30th May 2020). Programme was a well mix of the sessions practical tools and the attitudinal skills which are required to imbibe for building the overall personality of the Librarians for superseding the challenges in the coming period.

Theme of the Programme :

Imbibing skills for today's Librarianship: Techniques and Tools

Durations : 7 Days (24th May to 30th May 2020)

Organizers: MES IMCC & MUCTA

Website: <https://sites.google.com/mespune.in/mes-imcc-mucta-developmental-p/home>

The Organizers

About MES IMCC

IMCC is a premier Management Institute, which is recognized by Savitribai Phule Pune University & Approved by AICTE New Delhi to conduct MBA & MCA programmes accredited by NBA New Delhi, India. IMCC also conducts University affiliated PGDBM & DTL programs. IMCC is a recognized Ph.D. Research Center under the Faculty of Management, Savitribai Phule Pune University. IMCC has 34 years standing & it is well-known for its conducive educational atmosphere.

About MES IMCC Library and Information Resource Centre

MES IMCC's library and information resource centre is one of the best libraries in the Pune regional Academic Institutions as regard to the services and ICT application. The Library of MES IMCC, Pune was established in the year 1983. Library is providing easy access to e-documents such as University question Papers, Syllabi, and Summer Projects through the *Digital Institutional Repository* created by using **d-space**, and also provides access to on-line databases such as *ASPP (IEEE)* and also the INFLIBNET's *N-List database*. The library is computerised using *Koha open library software* for automating the functions and services.

The library uses auto transaction mode for the Library Documents Transaction purpose through the effective use of bar-coded collection and in-house generated ID cards & Borrowers' Tickets. The library is also focused on the use of social networking aspects such as blogs and whatsapp medium for creating effective communication with the users.

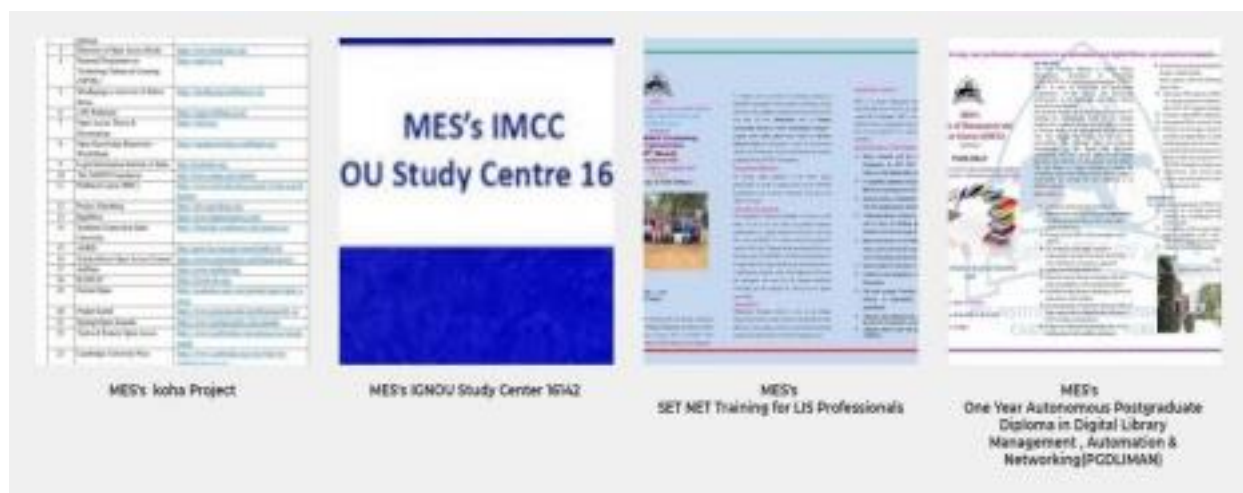


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The library team has taken a leading role in coordination and management of the distance learning Center of IGNOU at IMCC. The center has at present 1270 learners and runs MBA, BCA, BTS, MTTTM, BLIS, MLIS, PGDLAN CLIS, CBS, CIT on the campus. It has also played a lead role in initiation of the autonomous programs of MES under the library science domain as SET/NET Workshop to guide the LIS budding students and the professionals in order to crack the examinations and PGDLIMAN one year post graduate diploma in Digital Library

automation and Networking for which the qualified librarians are registered for getting more practical oriented knowledge about the ICT applications in the libraries.



About MUCTA

Mumbai University and College Teachers Association (MUCTA) established in the year 2008 and is registered under Society registration Act. Association is affiliated to Akhil Bhartiya Rashtriya Shaikshik Mahasangh (ABRSM). As per the objective of the Association Since its inception MUCTA started taking keen interest in the teachers' wellbeing. A massive awareness drive was conducted throughout Mumbai University affiliated Colleges under the leadership of Dr. Shekhar Chandratre, as President and Dr. Namdev Mandge, as General Secretary. MUCTA contested University Senate elections and three candidates could win the election. Since three members were elected as the authority members it became easy for MUCTA to raise issues for safeguarding teachers interest like timely salary payment, allowances, service conditions, work load, examination remuneration, approvals, CAS, syllabus revision on regular intervals etc. Its basic objective is to organize and unite teachers employed in Mumbai University and affiliated colleges, autonomous colleges, institutes or departments of institutions of post graduate whether employed directly or otherwise in the Mumbai University for the welfare of the Members. It renders help to teachers in matter arising out of / or incidental to their welfare and to represent them in various bodies and authorities., Apart from this, the organization organizes Seminars, Workshops, Shibir, Symposiums, Conferences etc for the teachers to ensure their training welfare and self improvement. It encourages organization of other activities or programs for the welfare and settlement of the educational community in general and teachers in particular.

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Imbibing the skills for today's Librarianship : Techniques & Tools 7 days International Virtual Program

Resource Persons



Dr M G Sreekumar

Adjunct Professor, Humanities & Liberal Arts in Management & Chief Information Officer, (Head, Information Resource Center, Indian Business Museum, Media Relations & Centre for Development of Digital Libraries-CDDL), Indian Institute of Management (IIM) Kozhikode, India.



Mr Jay Bhatt

Engineering Librarian-Scholarly Communication
Drexel University Libraries
Drexel University, Philadelphia, USA



Dr Akhtar Parves

University Librarian
Maulana Azad National Urdu University
(MANUU), Cachibowli, Hyderabad, India



Dr. Mitul Nassiruddin,

Dean, School of Undergraduate Studies,
National University Bangladesh



Mr Sameer Rajee

General Manager & Head of India, Zoom



Mr. Mukul Kulkarni

Assistant Professor,
MES IMCC Pune, India

The response:

The 7 Days International Virtual Developmental Programme on Imbibing Skills for Today's Librarianship : Techniques & Tools received an overwhelming response. Total 3380 library professionals registered for the programme from India, United Arab Emirate (UAE), Bangladesh and Pakistan. The sessions were conducted by the experts at the global level from the well known organizations such as the Drexel University, Philadelphia USA, IIM Kozhikode (IIMK), India, National University (NU), Dhaka, Bangladesh, Maulana Azad

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National Urdu University (MANUU)Hyderabad ,Zoom India and MES's Institute of Management & Career Courses (IMCC)

The program sessions were hosted by Dr. Mrs Meenal Oak,Program Coordinator and Dr Subhas Athawale, an advisory Committee Member and the Hon. General Secretary MUCTA. During the entire program a total 8 virtual sessions were

conducted follows :

Day 1 : 24th May 2020 11.00 am

Resource Person: Dr M G Sreekumar, CEO and Chief Information Resource Center and Adjunct professor Humanities and Liberal Arts.

Day 2 & 3 : 25 & 26th May 2020

Resource Person : Mr Mukul Kulkarni Asst. Prof. MES IMCC Moodle Applications : a knowledge resource center perspective

Day 4. Date: 27/5/2020

Resource Person: Dr . Mitul Nasiruddin , Dean, Undergraduate Schools and Head Department of Library and nd Information Science, University of Dhaka , BangladeshResource person : Mr S

Day 5 : 28/5/2020

ameer Raje , General Manager and Head of India, Zoom and Mr Dharmaraj Senapati Sales South India Zoom

Topic: zoom Education for the advance learning

Day 6: 30/5/2020

Resource Person : Mr Jay Bhatt, Librarian _ engineering , Drexel University USA Topic: Embrace research integrity, avoid scientific misconduct and enhance scholarly research.

DAY 7 30/5/2020

Resource Person: Dr Akhtar Parvez , University Librarian, Maulana Azad National Urdu University (MANUU),Gachibowli, Hyderabad , India

Topic : Record retention policy in Libraries

Panel DiscussionTheme : Imbibing the Skills for Today's Librarianship : Techniques and Tools

Inaugural



The was inaugurated by Dr Santosh Deshpande Director MES IMCC and he welcomed the participants from India UAE Bangladesh and Pakistan. He praised the efforts taken by Dr Meenal Oak and Dr Subhash Athwale for organizing the first International Virtual Program of MES IMCC. He mentioned the need to conduct such programs for responding to the current challenges in today's Covid and post covid scenario.

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Open access applications in the Knowledge Resource Centers: Present and Future

Dr Sreekumar conducted the session on the first day in a fantastic manner by covering all aspects of open access applications in the KRC's. The major focused aspects were scholarly publishing and upcoming models, scholarly publishing crisis, overview of open access, OA resource discovery along with the Indian and international initiatives in OA.

Dr Sree concluded by the requirement of proactive attitude of the LIS professionals towards the open access applications for getting the more effective results. The overwhelming feedback and the lively session of QA was like an icing on a cake for the participants.

Dr. Rajender Kumar Yadav, Director, Ansal Institute of Technology and Management, Lucknow gave the concluding remarks of the session mentioning the excellence of the session and also need to upgrade for the LIS professionals by considering the changing scenario in the educational field.

Session hosted by the Program Coordinator Dr Mrs Meenal Oak.



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Green and Golden Roads towards Open Access

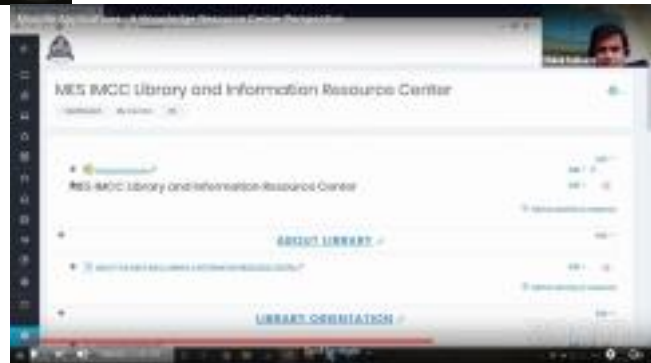
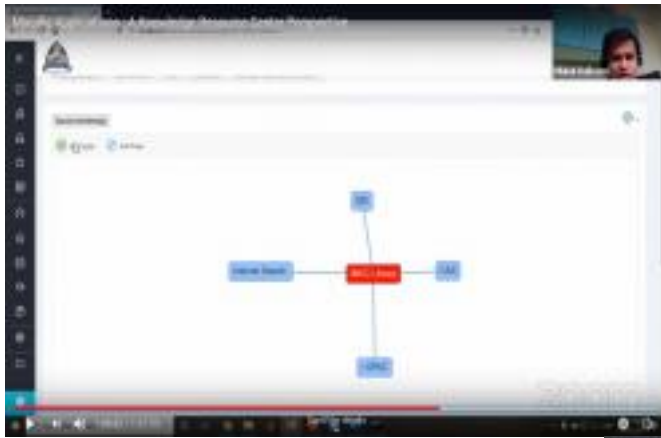


Moodle

Applications : a knowledge resource center perspective Moodle applications was the most practical oriented session focused on the effective use of ICT tool Moodle in today's knowledge resource centres. Mr Mukul Kulkarni Asst. Professor at MES IMCC and a Network Technology Expert showed a live demonstration of Installation of Moodle. Due to the demonstrative nature of the topic , it was divided into two days.

During the 2rd day session Mr Mukul focused entirely on Moodle , it's installation working and various elements related to academic world applications. This session was focused on creating the awareness regarding the installation and operation of the tool Moodle. On the 3th day, a complete demonstration of Moodle based applications in the knowledge resource center was given. Moodle based applications will be a need for the knowledge resource centers in the coming days mentioned by Mr Mukul. The participants showed their enthusiasm towards the topic and also raised various queries related to the concept.

The concludary was given by Dr N B Dahibhate, Advisory Member of the Program and former Principal Technical Officer. (EII), DIRC, CSIR- NCL, Pune . He mentioned that adapting and adopting the latest technical tools for the benefit of the users is the ultimate purpose of the LIS professionals. 2nd and 3rd day sessions hosted by Dr Athawale , the General Secretary MUCTA.

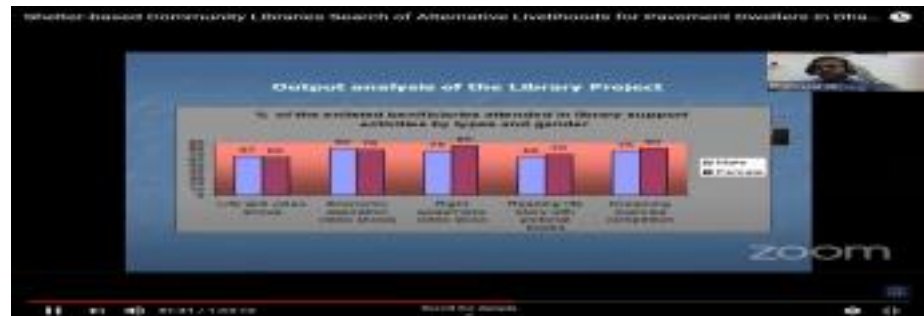


Shelter-based Community Libraries in Search of Alternative Livelihoods for Pavement Dwellers in Dhaka City

Dr Mitul presented an innovative way towards the application of library services for uplifting the status of Pavement Dwellers. He elaborated a case study conducted in Bangladesh on the pavement Dwellers and an innovative way of using the SDI service technique in understanding their attitude and assessment after the behavioural improvement. Participants appreciated an innovative approach and application of library services in the benefit of the society to turn the burden to human resources for the nation. Which was followed by a very good interactive session related to the use of psycho behavioural tools as well as the need analysis of the pavement dwellers in Dhaka City.

Concludary Remarks given by Prof. (Dr) Laxman Rao Nagubandi President, Telangana Library Association & former professor Dept of Library and Information Science, Osmania University, Hyderabad & UGC-Emeritus Fellow, highlighted the need of conducting such value addition projects for the Indian Society as well, followed by the concluding remarks of the Prof. Dr. Naushad Ali, Professor of Library and Information Science, Aligarh Muslim University, Aligarh, India who praise the innovativeness and the importance of the topic revolving around the pavement dwellers in Dhaka City, Bangladesh. The session was hosted by Dr Mrs Meenal Oak.

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Zoom Education for the advance learning

The Covid infection has changed the human lives and also impacted the work places a lot. Education is not exceptional for that. Day by day the focus on e processing mode is increasing and is becoming the most preferred option by the academicians. On this background a session was planned on Zoom Education in the program for the librarians to adopt this newly introduced tool. Mr Sameer and Mr Dharmaraj covered several aspects of Zoom platform including the top education features of zoom, how to conduct the online meetings and protect them, meeting control and about the training portal of zoom.

Professionals attended this session and gave a very good response to this tool and it has become a day's need today. Beyond the LIS professionals, the professionals of other domains especially from teaching attended this session. The concluding remarks given by Dr Siddikki, where he highlighted the major strengths of the ZOOM and also its need for the educational field.

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Record retention policy in Libraries

Dr Akhtar conducted the session using the practical approach. Minute detailing and language lucidity were the major strengths of the session. Dr Akhtar initiated the basic concept of record and records management, weeding out policy. He used lucid examples from his entire professional career with IIM Indore and MANUU and also the guidelines for developing a record retention policy, and its required administration.

The session ended with the crucial need of record retention policy where the leading associations can take the lead. The session provided practical solutions to the professionals on the record retention aspect.

Dr S K Patil, Former University Librarian Savitribai Phule Pune University (SPPU), Pune gave his concluding remark where he shared his work and opinion on the record retention policy need and effort must be promoted in future in this regard for maintaining a homogeneous policy document in this regard.

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The session was hosted by Dr Mrs Meenal Oak.

The Panel Discussion

Theme: Imbibing skills for today's Librarianship: Techniques and Tools

This was the pick of the program which highlighted the crucial areas to deal in coming days by the lis professionals. It also provided the guideline to the professionals in order to provide more effective services even in the current scenario and in the near future.

The session involved the sub themes like communication and analytical skills, transformation in lis education, library set up and current scenario, research skills.

Dr Sreekumar Chief Information Officer IIMK led as a chairman of the session and moderated. Dr Sree worked hard for the smooth conduction of the session and it's timely

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completion with the valid takeout thoughts. The expert panel members highlighted the subthemes very well which supported in clarifying the main theme of the Virtual International Development Program and the panel discussion theme.

Dr. Meenal Oak started with a briefing on the workshop, its objectives, and the overall feedback and response. She introduced the purpose of organizing a separate panel discussion on the last day of the programme as well as introduced the panel Chairperson for the Panel Discussion.

Dr Sreekumar Chief Information Officer IIMK led as a chairman of the session and moderated. Dr. Sreekumar briefed about the topic – Library's Business Processes and User Experience activities that they do, and the essential survival skill sets that the library professionals need to possess, and its importance in the current context. He introduced the panellists, the topic that each of the panellist has kindly consented to talk on and share their experience.

Dr. S.K. Patil spoke about Setting up a University Library for the 21 st Century. About how to Conceptualize, Design, Implement, Operate and Manage a University Library and focus all the works involved in the library. Business Processes such as classification, cataloguing/metadata, ILMS, Digital Library, Institutional Repository, Management of Electronic Resources, Systems Integration. He also discussed the User Experience- where he mentioned the important aspects to be focused such as user interfaces, websites, indexing, resource discovery platforms, assessment of usage and after all for the need to achieve the user satisfaction. He shared his vast administrative experiences of handling and administering a university library considering the business processes and user experience.

Mr. Kshor Ingale shared the current status of technology and its relevant requirements in the knowledge resource centres. He mentioned the technology Skills that are required for the librarians and information professionals for managing a digitally transformed and being competent library system, in order to be relevant and to sustain in the new

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information environment. He focused the need to focus the cloud computing, digital learning and digital services including digital institutional repositories, database search service to the customers in a customized manner.

Dr. Dahibhate discussed the Research Skills particularly research productivity metrics and their enhancement strategies. He focused the need for the research attitude among the LIS professionals and also the crucial role that has to be played by the librarians for the research scholars of various domains to increase their awareness regarding the research data management , duplicate check , tools of research , plagiarism etc.

Dr. Akhtar Parvez highlighted the Communication skills and its value for a library and information professionals. He mentioned that the Communication - skills that are very much required for librarian and to the entire information professionals including ability to communicate both orally and in writing; Motivate, establish and maintain effective working relationships with associates, supervisors, management, outside agencies and the public, Displaying a positive attitude toward library users and in particular, users with special needs. Apart from communication skills , the analytical Skills – Ability to think analytically and to develop new or revised systems, procedures, and work flows in the library processes and procedures; Ability to exercise initiative and independent judgment etc. are also important for the LIS professionals.

Dr. Mitul Nassiruddin spoke about the Emergent Need for Transformation in Library Science Education considering the need for being relevant in the Job Market, library science students possess the new era job requirements, the required soft skills, software skills. He mentioned that getting proper placements/career building the syllabus upgradation is unavoidable.

The question answer session coordinated by Dr Mrs Meenal Oak . The QA session ends with a note that the value to organization is a core concept in the current changing scenario. The LIS professionals should try to satisfy the users by providing the online services specially online catalogues, ask a librarian window, library blogs and library web pages designing .

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Efforts must be done to provide the e-services to the users to satisfy their needs even through the effective remote services.

Program Valedictory:

The program graced by the presence of Hon. Dr Bharat Vankate, Secretary MES and Hon. Dr Santosh Deshpande , Director MES IMCC, Pune India. Dr Vankate mentioned the importance of knowledge resource centers and their role in the current scenario and also indicated that the advanced tools also support in attending the customers more effectively.

Dr. Mrs. Meenal Oak Program Coordinator & Librarian (Selection Grade) & coordinator IGNOU Sc 16142 MES IMCC, Pune on behalf of MES IMCC expressed deep gratitude to the esteemed resource persons for conducting the sessions in an excellent manner and also to spare the valuable time with the audience in an interactive manner. She also thanked the MUCTA including Hon. President Dr Vaibhav Narawade and Hon. Secretary Dr Subhash Athawale for providing excellent technical support for the event in a consistent manner for the 7 days and also the participants for their excellent response through the different countries in the globe such as India, Bangladesh, UAE and Pakistan. She thanked the MES and also the Director IMCC for the support provided in this regard.

Dr Subhash Athawale Hon.Secretary MUCTA thanked the MUCTA team members for the excellent support during the venture.

The Feedback

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All the participants noted their extreme satisfaction towards the program theme, its best organization and the selection of the topics and the speakers. The analysis of the select questions from the overall feedback is given as below

Analysis :

The overall feedback analysis is very encouraging and an overwhelming response received

form the participants from India, UAE , Bangladesh and Pakistan

Relevance of the Sessions :

It is found that the respondents rated the relevance of all the sessions and all the sessions got almost the same ranking for relevance as the programme was focused on the needed and current aspects of the librarianship.

77% participant rated the coordination of the program as an excellent followed by the Good rating (19%)

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The participants registered their high satisfaction regarding the selection of the theme and the topics of the program and the choice of the speakers (80%)

Whereas the 74% rated that the topics are useful and relevant to their work

Program website :

Website content created and maintained for the quick access to the links and daily feedback forms and also the overall feedback forms and information regarding the program on a daily basis as it was chalked out for 7 days along with the program report.

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Web ID:

***Content creation & mapping, website preparation design and maintenance related all the ICT activities management by Dr Mrs Meenal Oak

e-material:

Feedback forms and Overall Feedback form links on website

Daily

#Report preparation & Designed by Dr Mrs Meenal Oak, Program Coordinator

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